

Driver Excellence – 2012

Purpose of Award

The Driver Excellence is the longest standing award presented by OMCA for professional drivers in the Canadian motor coach industry. It highlights driver excellence in many different areas over the period of a year, but specifically with regard to safety and customer service. It is presented annually at the Awards Banquet during the OMCA Annual Conference in November.

Qualification Criteria

1. Any bus operator member of OMCA may submit the name of one driver. This nomination must be supported by the appropriate documentation (as outlined on the attached nomination form) with specific consideration being given to safety and customer service.
2. The candidate selected for nomination must be a part-time or full-time employee of a bus operator member of OMCA.
3. Each candidate's home base must be in the Province of Ontario and perform not less than 25% of the driving duties in the Province of Ontario.
4. Each candidate must have a preventable accident-free driving record for the past three (3) years, driving either a Class "A", "B" or "C" type vehicle as defined under Regulation 982 of the Public Vehicles Act.
5. Each candidate must have a valid driver's license with no suspensions or convictions in the last three (3) years.

Instructions for Nominations

- a) Please read all the information on the nomination form carefully. The more complete the response provided in each category, the more information the Awards Committee will have to consider.
- b) All documentation submitted is to be limited to the last three (3) years (August 2009-July 2012)
- c) Each nomination form must be accompanied by a current driver's abstract.

Evaluation Guidelines

The following point system was developed to give equal opportunity to large and small carriers as well as line run and charter or tour drivers. All candidates will be assessed equally under the following point system and in relation to the "Evaluation" listed on the nomination form:

- Safety - 30 points
- Customer Service - 60 points
- Achievements and Awards - 10 points

1. Points not applicable

2. Points not applicable

3./4./5.

The nominee with the most km travelled will receive a maximum of 30 points; all other nominees will be weighted and awarded points based on the number of km driven in comparison to the highest.

6. Five (5) points will be awarded for each commendation received (*e.g. letter of commendation or OMCA Telephone Commendation Tracking Sheet*) supplied for the year August 2, 2011 to July 30, 2012 (*excludes driver requests*). One commendation will be considered per chartering customer **per trip**. Management comments **will not** be eligible for points.

7. One point available for each job specific course completed or relevant achievement.

Awards/Prizes

All nominees will receive:

- * a limited edition OMCA lapel pin
- * industry and external publicity

The winner of this award will receive:

- * a personalized recognition award
- * \$500 cheque
- * complimentary registration fee for driver and guest at the 2012 Annual Conference
- * complimentary hotel accommodation (1 night)
- * industry and external publicity

Deadline Date

All nomination forms must be returned to OMCA no later than Sept. 14, 2012