



PREVOST.
THE ULTIMATE EXPERIENCE

Prevost Clean And Care

Ontario Motor Coach Association

Agenda

- Extended Warranty Program
- Clean And Care Program
- Customer Resources
- Prevost Tip of the week
- Coach Rental Program
- Service Network

Prevost Extended Warranty Program

We will be extending the Warranty one more month to the customers that already registered their coaches to the 3 months extension. Customer's will be asked to send us an email to: prevostcrisissupport@volvo.com with the list of vehicles that are still parked due to the pandemics.



Prevost Clean+Care

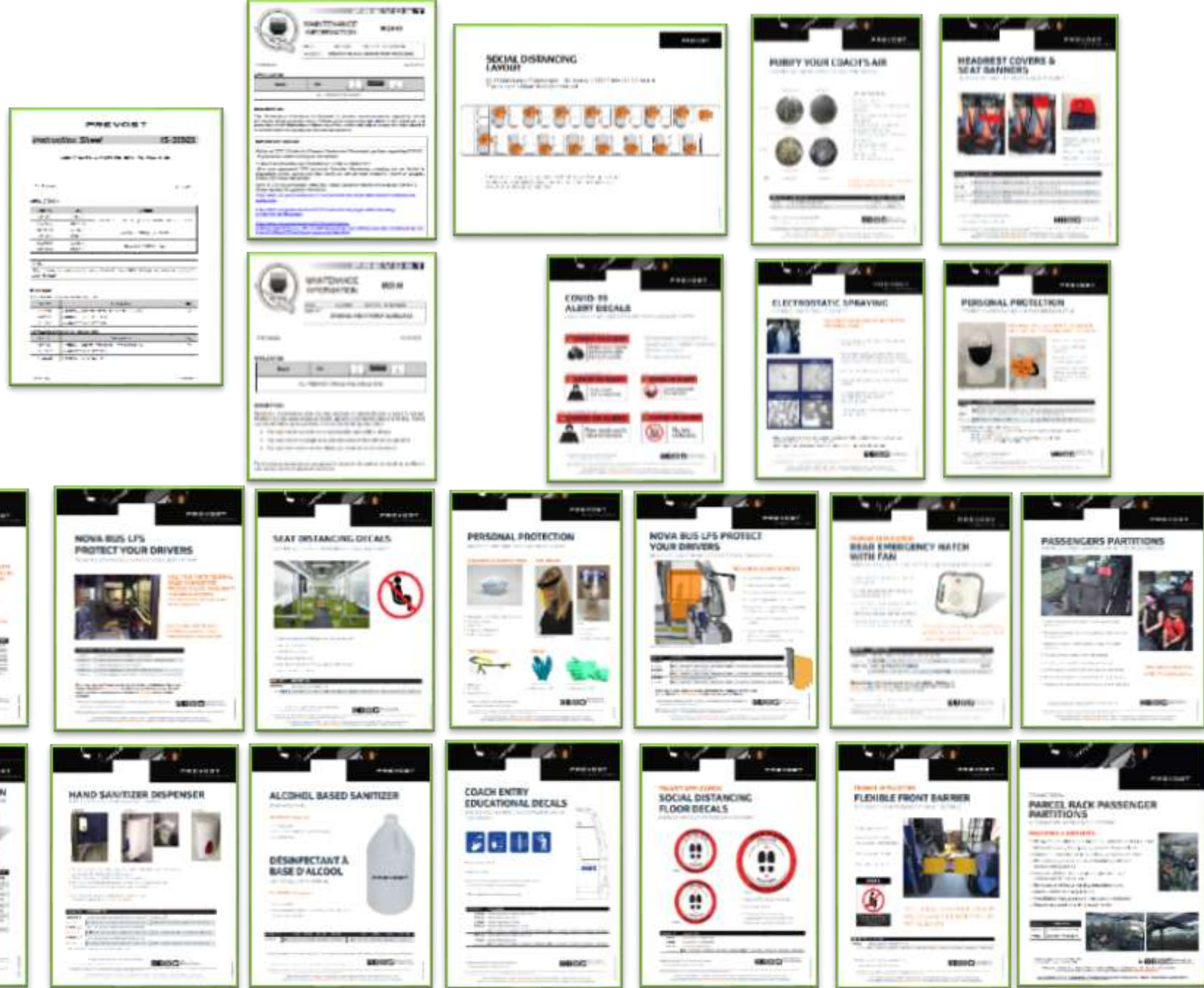
Prevost offers the solutions you need – now and for the future – to ensure your coach is clean and safe for passengers and drivers alike allowing you to offer them peace of mind.



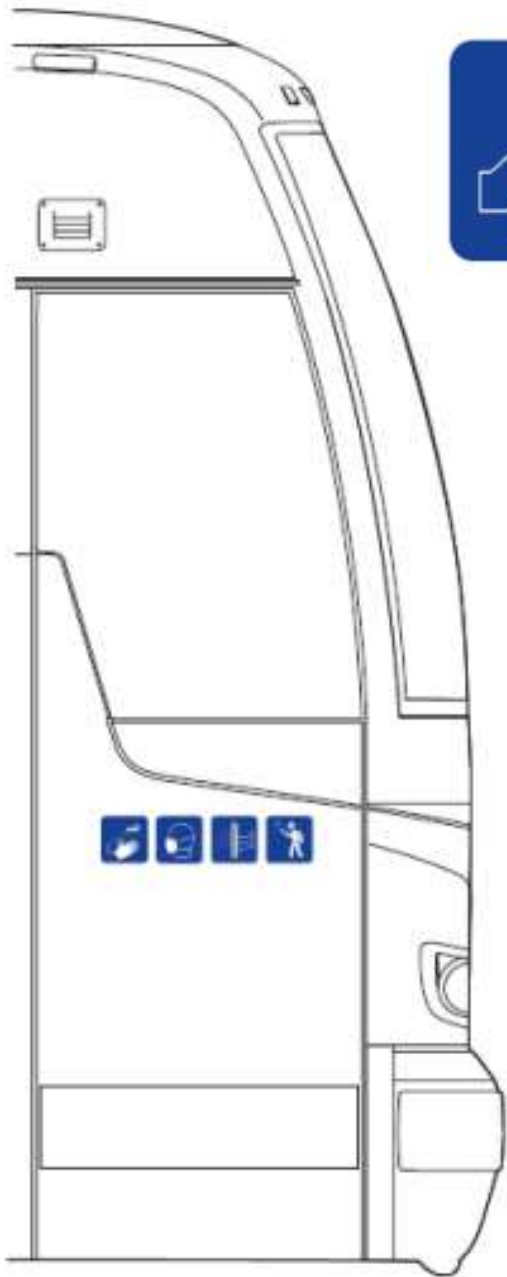
Clean & Care Status

Support to customers released:

- Cleaning procedure
- Storage procedures
- Q&A Weekly calls
- Social distance seat layouts
- MERV Filtration
- Ready To Go



24 Solutions



CFAT RÄNNER 7771079

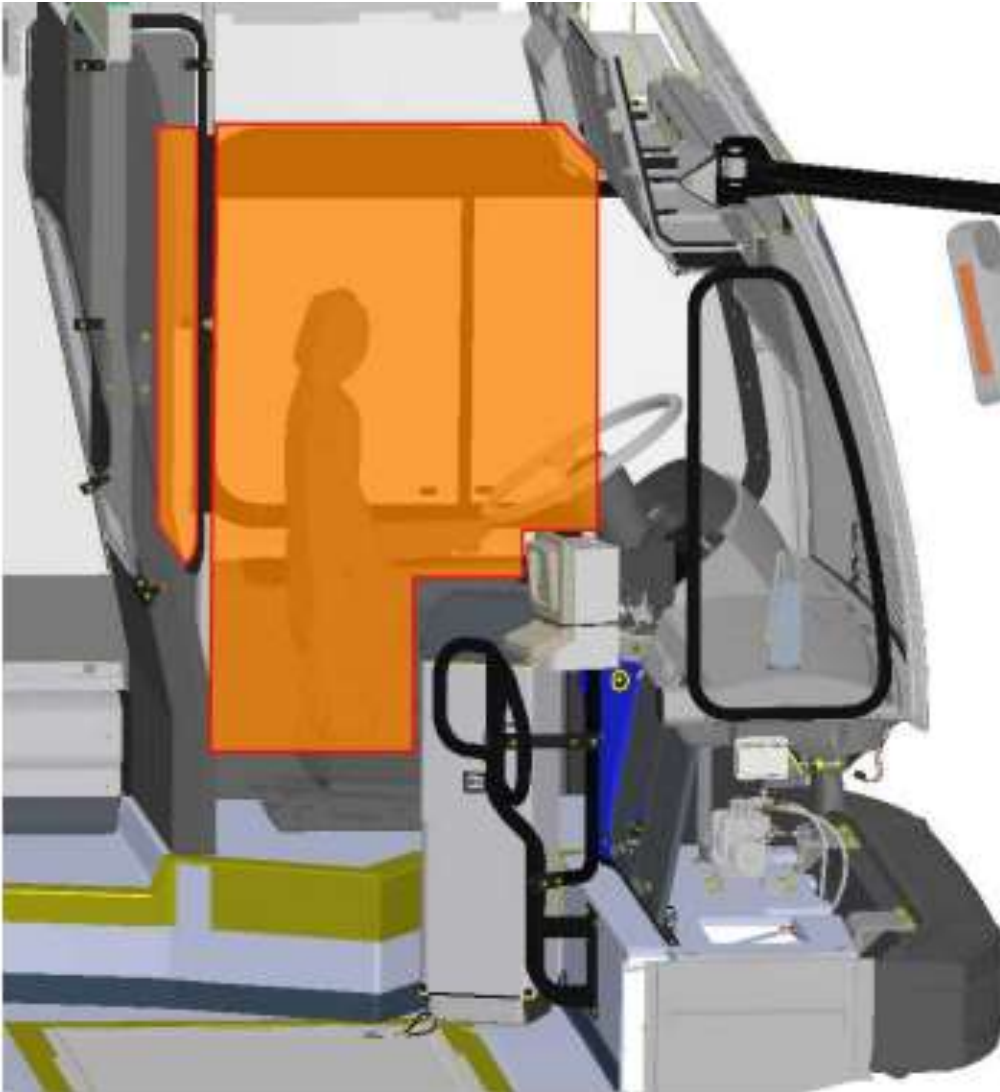


STANDARD HEADREST 7771077



PREVOST

Driver Protection Barriers



PREVOST

PASSENGERS PARTITIONS

PARTNERED WITH AMAYA SEATING FOR DEVELOPMENT



- ➔ Optimizes seating capacity and passenger protection
- ➔ Mitigates possibility of droplet contamination among rows
- ➔ Made of robust, transparent, easy to clean material
- ➔ Fits all Amaya seats with headrests
- ➔ Installs in seconds and without screws
- ➔ Removable without making seat alterations
- ➔ Meets FMVSS302 and FMVSS205 regulations
- ➔ Installation hardware and instructions included



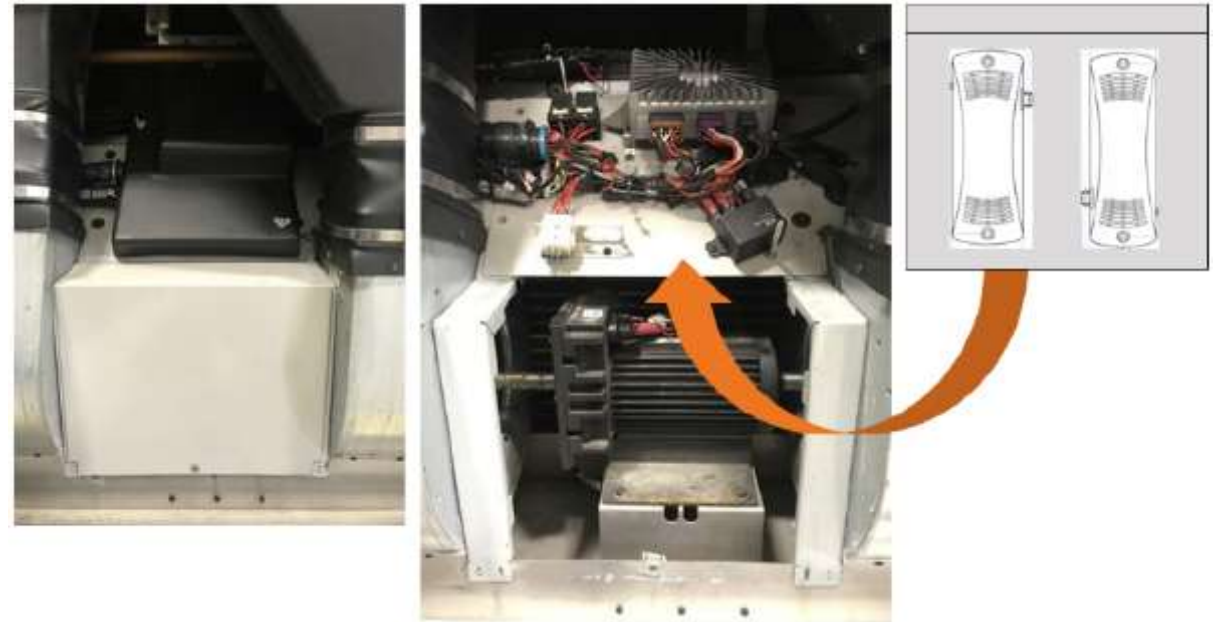
**Pre-order your kits
with Prevost parts.**



PREVOST.

Prevost Air Purifier Kit – Air Improvements Benefits

- Located in the evaporator compartment
- Maintenance free system
- Air improvements benefits:
 - Cleans the air inside of the coach
 - Removes odors
 - Filters viruses, molds & germs
 - Reduces infection risks
 - Removes dust, smoke, pollen and pollution in the air
 - Reduces driver's sleepiness



PREVOST

Instruction Sheet

IS-20925

CENTRAL HVAC MERV FILTERS INSTALLATION

First Release

06-19-2020

APPLICATION

Part No.	Type	Vehicles
IS20925-1	MERV 8	H345 from A-1470 and up, X345 from B-5002 up to D-5458
IS20925-2	MERV 13	
IS20925-3	MERV 8	X345 from 7-8784 up to B-5001
IS20925-4	MERV 13	
IS20925-5	MERV 8	H345 from R-012 to 9-1469
IS20925-6	MERV 13	

NOTE

Filter change is recommended every 3 months for MERV13 filters and every 6 months for MERV8 filters





PREVOST

MAINTENANCE INFORMATION

MI20-09A

DATE :	April 2020	SECTION : 00 GENERAL
SUBJECT :	PREVOST VEHICLE DISINFECTION PROCEDURE	

Revision A:

05-14-2020

APPLICATION

Model	VIN	
ALL PREVOST VEHICLES		

DESCRIPTION

This Maintenance Information is intended to provide recommendations regarding vehicle disinfection during pandemic times. Following the recommendation listed in this document and proceeding to the disinfection of listed area of the vehicle will help to reduce the risks related to virus transmission to passengers and vehicle operators.

IMPORTANT NOTICE

Follow all CDC (Center for Disease Control and Prevention) policies regarding COVID-19 prevention while working on the vehicle.

-Practice social distancing while cleaning – 6 feet (2 meters) min.

-Also wear appropriate PPE (personal Protection Equipment) Including but not limited to: Disposable gloves, gowns and face masks as well as eyes protection (shield or goggles). Follow CDC recommendations

Refer to CDC documentation: What Bus Transit Operators Need to Know About COVID-19. Check regularly for updated information.

<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/transit-maintenance-worker.html>

<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html#Cleaning>

https://www.cdc.gov/coronavirus/2019-ncov/hcp/ppe-strategy/index.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fhcp%2Fhealthcare-supply-ppe-index.html





PREVOST

MAINTENANCE INFORMATION

MI20-08A

DATE :	April 2020	SECTION : 00 GENERAL
SUBJECT :	STORAGE AND STARTUP GUIDELINES	

Revision: A	21516229 replaced by 23381562 20523393 replaced by 21454749 800383 removed 611471 replaced by 611360 70376808 replaced by 21036050 21396642 replaced by 20967831	06-10-2020
-------------	---	------------

APPLICATION

Model	VIN		
ALL PREVOST VEHICLES & VOLVO 9700			

DESCRIPTION

Periodically, circumstances arise requiring operators to temporarily park a coach in storage. Whether it is a few weeks or several months, sporadic out of service times or a full stop, Prevost recommends following the guidelines in this document during times when:

- The coach can be operated on a regular/weekly basis while in storage.
- The coach will be in storage for an extended period without any operation.
- The coach will return to service following an extended period of downtime.



READY TO GO PROGRAM OFFERS CUSTOMIZABLE MARKETING CONTENT FOR OPERATORS



Ready to Go

Prevost has expanded its Clean + Care program with **Ready to Go**, a package of easy to use tools designed to help operators restart their business. The new program includes messaging and marketing for bus and tour operators outlining many new processes and procedures to reassure riders as they begin their trips. Riders can feel much safer knowing the processes and solutions for preparing the coach - **Before You Go**, personal protection solutions - **As you Go**, and coach equipment solutions - **While You Go**.

Ready To Go communications tools are completely customizable. Include your logo and photos of your livery and add or subtract information from the templates to let your customers know the specific measures you are taking to keep everyone safe in today's environment. The program is available in English, French and Spanish and includes:



PREVOST

PTI online ready when you are

Available Now at Prevest Technical Institute

Open curriculum

Maintenance

Open curriculum

ent Service &

Open curriculum

2010-10-21

Open curriculum

Featured

Curriculum

309562: MI20-08 -
STORAGE AND

Started

Open curriculum

Curriculum

309556: Prevest Tech
Tips 2020

Started

Open curriculum

Curriculum

309444: 01 - Engine
Training Program

Started

Open curriculum

Curriculum

309471: 28 - Nova
Bus Training Prog

Started

Open curriculum

Top picks for Marco

 **E-Learning to accompany MI20-08A**

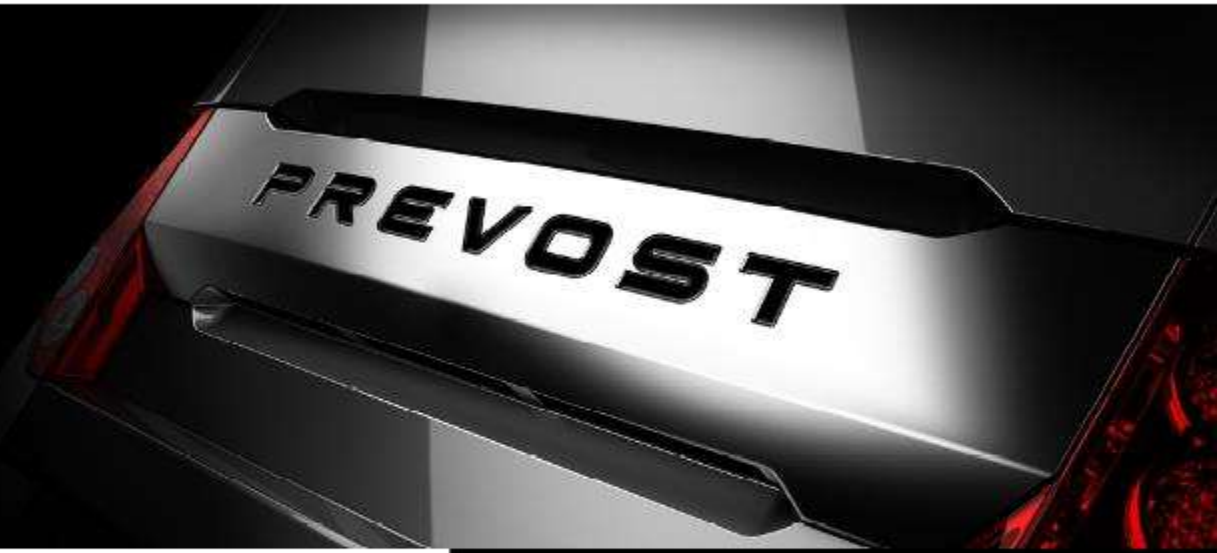
Prevost Tip of the Week – Engaging Customers

- Did you know that Prevost is holding a weekly PTI webinar for our customers?
 - These calls are being held to engage our customers by offering our support and expertise during these challenging times.
- During this call we will be sharing:
 - Coach Solutions to address the challenges of the day
 - Customer Resources
 - Service Network Updates
 - General Q&A
- NEW Tech Tip each week.
 - Recorded events available through PTI on line. course # 309556
 - Future topics will include: PTI, HVAC, Brakes, Suspension and much more.

■ Be sure to join us for the next call!

■ prevostevents.webex.com





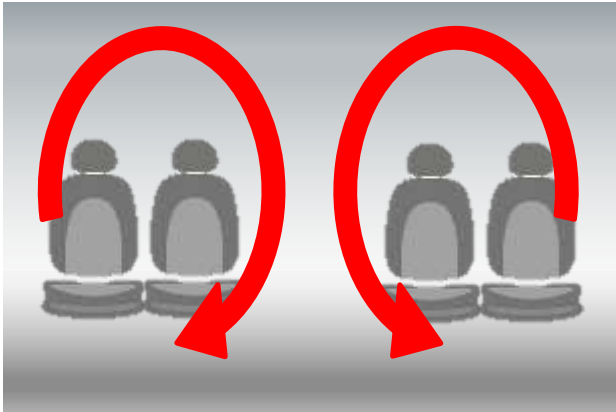
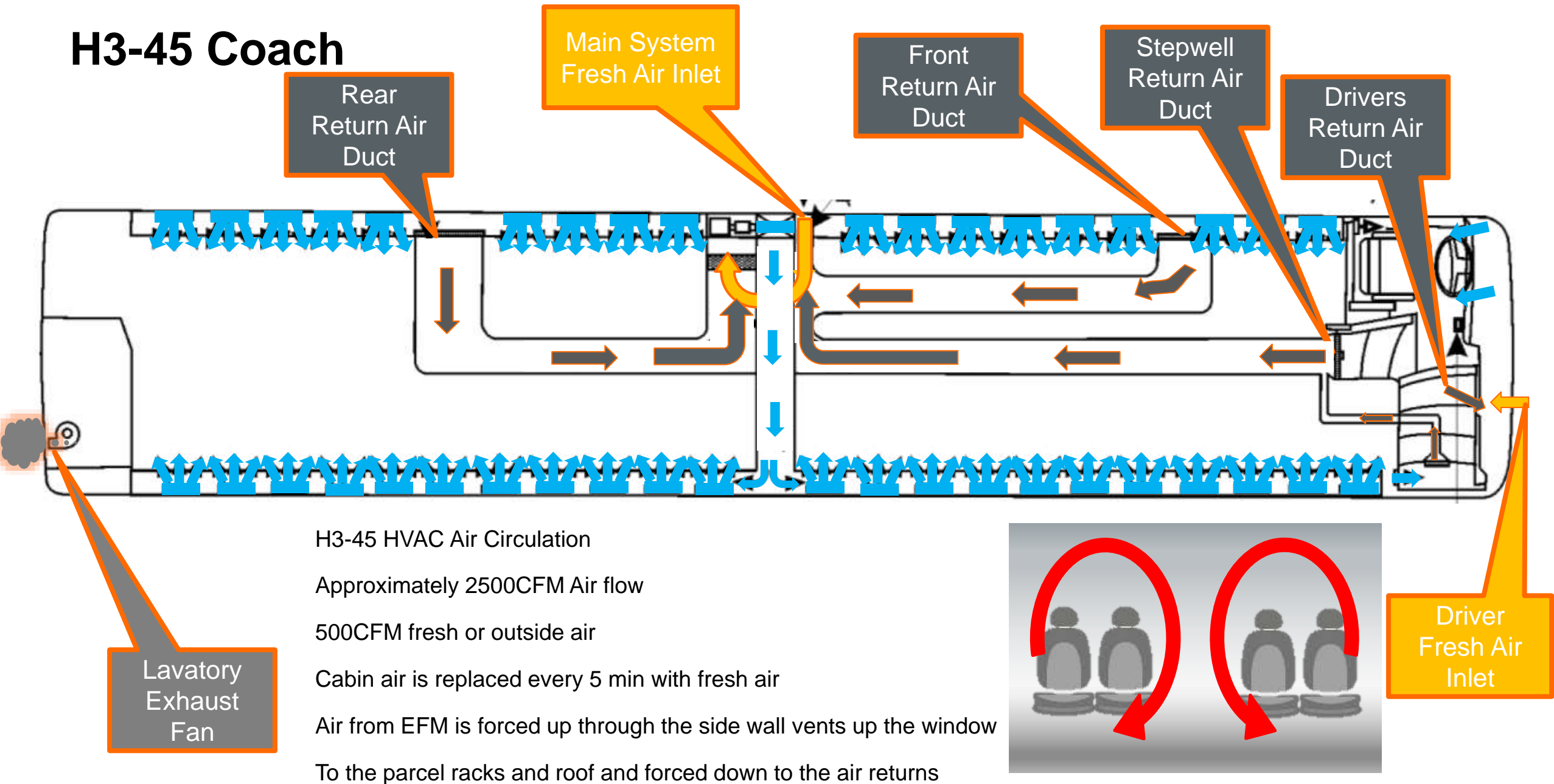
PREVOST.
THE ULTIMATE EXPERIENCE

Prevost H3-45 & X3-45 Seated Coach

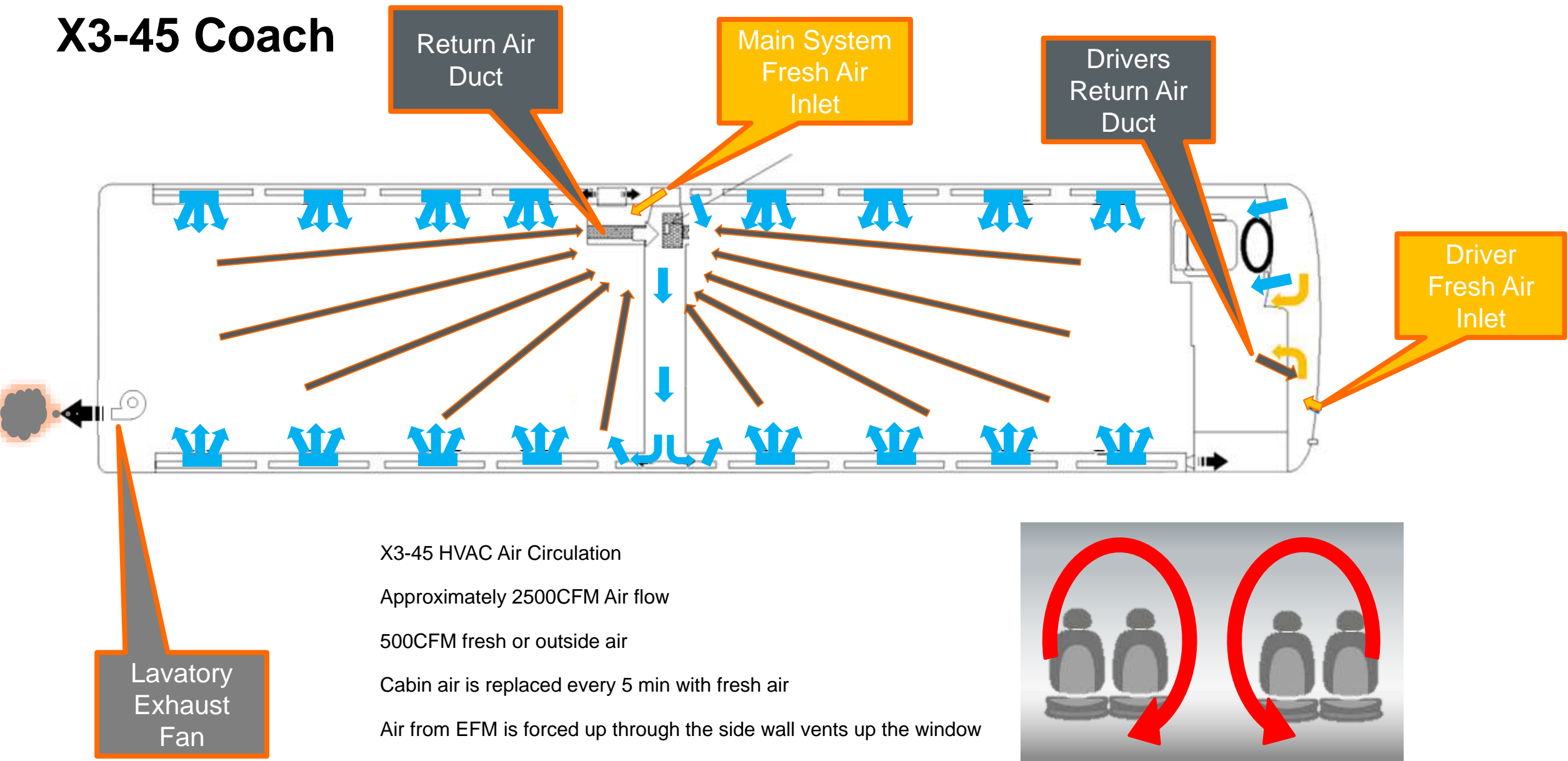
HVAC Air Flow & Exchange Rate

Customer Release
June 17, 2020

H3-45 Coach



X3-45 Coach



X3-45 HVAC Air Circulation

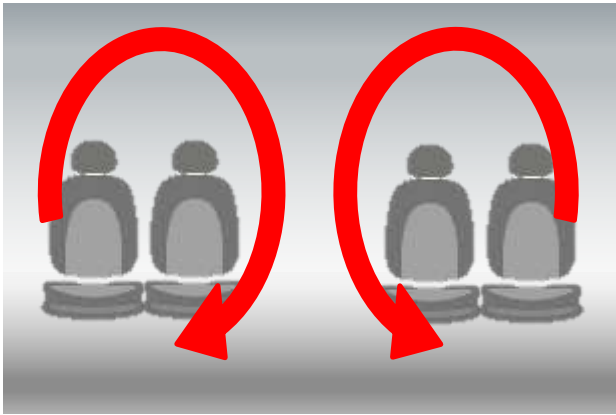
Approximately 2500CFM Air flow

500CFM fresh or outside air

Cabin air is replaced every 5 min with fresh air

Air from EFM is forced up through the side wall vents up the window

To the parcel racks and roof and forced down to the air return



Stepwell Return Duct

BEFORE



AFTER



Cleaning the Return Air Ducts



Evaporators should never wear a sweater!



Cleaning the Evaporator Core

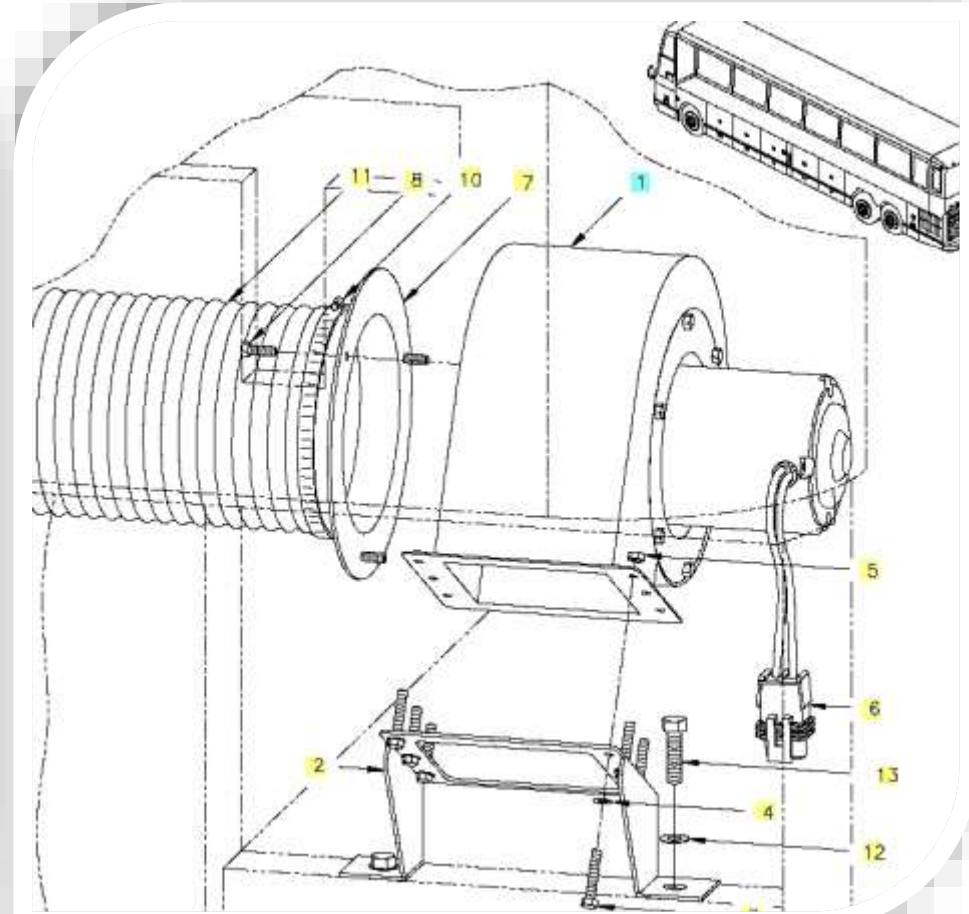


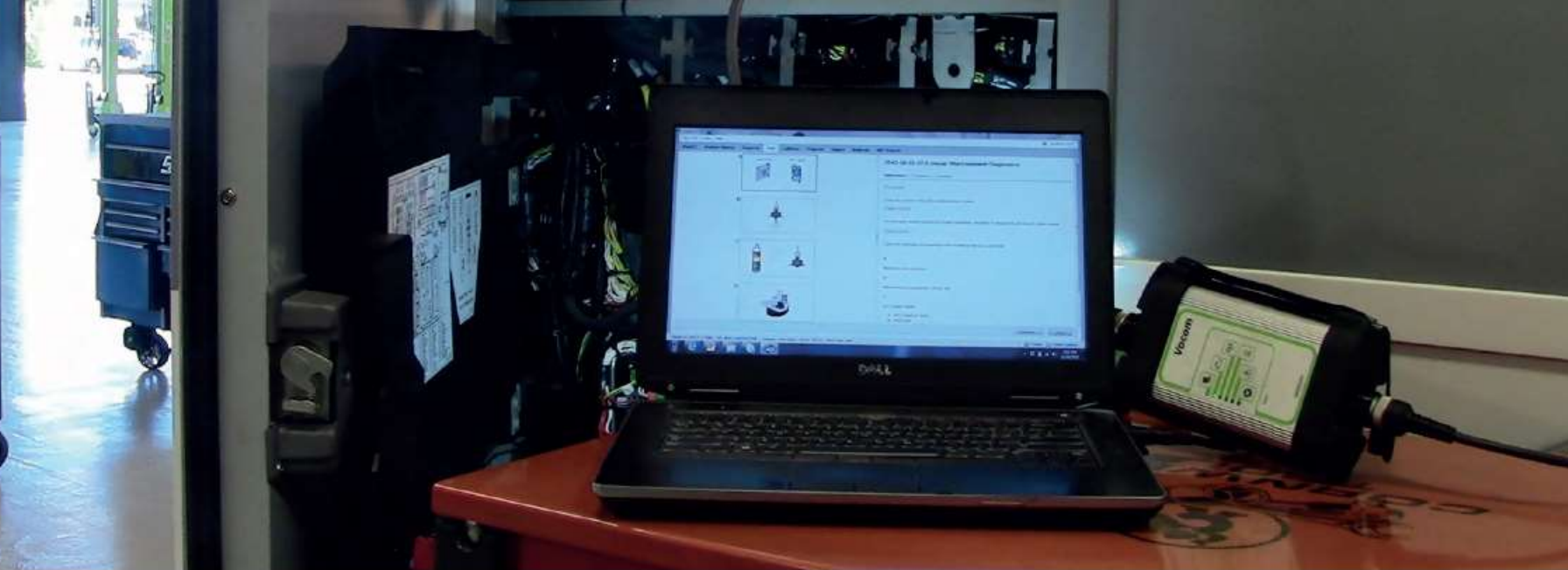
Don't Forget the Driver's Area



Lavatory Fan

- If you can't exhale, then you cannot inhale.





PREVOST
THE ULTIMATE EXPERIENCE

LIMITED TIME OFFER

GET YOUR NEXT PTT RENEWAL ON US

EXCLUSIVE TO EXISTING PREMIUM TECH TOOL USERS

Prevost is pleased to offer free Volvo Engine Diagnostic software renewal for one year to existing Premium Tech Tool users*. This offer applies to all existing licenses and is valid through June 1, 2021. To receive your free renewal, simply follow the steps below and contact your Customer Support Manager with any questions.

PREVOST.

Prevost Rental

Prevost Rental is a monthly subscription service that gives members access to a large selection of motor coaches for a regular monthly fee.

[Browse now](#)

[Want to join?
Register now](#)

[Log in](#)



[COACH](#)




[CONVERSION](#)

[MOTORHOME](#)

[PARTS & SERVICE](#)

[PRE-OWNED](#)



-  Green = normal hours
-  Yellow = open with amended hours
-  Red = temporarily closed due to COVID-19

**THE ULTIMATE
EXPERIENCE**



PREVOST